## What does Crate Hire look like with phs Teacrate?



## Hints & Tips

- We recommend hiring for the shortest amount of time that you will need.
   You can extend week by week, however if you pay upfront for a longer hire period and return the crates earlier, we won't be able to refund for any unused crate rental.
- Keep your confirmation email safe as you will need to quote the 'TC' reference number on any correspondence.
- If you require a timed delivery or collection, you can select this option when completing the delivery and collection details. There will be additional charges for this service.
- You can collect and return crates from any one of our 6 depots with no additional transport cost.
- If you need to extend your hire period, please do so by giving us a call on 0800 980 6996 or send us an email to teacrateenquiries@phs.co.uk.
  Please include your TC reference number and provide at least 24 hours notice prior to when your collection or return is due to take place.
- If you haven't quite finished with all of your crates when we come to collect, you are welcome to keep some but further rental charges will apply.
   Once we have confirmed your initial collection, you will receive an email confirming how many items are still outstanding and the ongoing charges for these. Please note, any additional collections will incur additional transport costs.

